Information Services Board Briefing Paper on the Department of Corrections' Offender Management Network Information Project

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Description

The Department of Corrections (DOC) will request approval to proceed with Phase III of the Offender Management Network Information (OMNI) project.

Background

DOC and IBM have demonstrated the ability to produce beneficial deliverables in Phases I and II of OMNI. DOC staff is using the major deliverable of Phase I, the Offender Accountability Plan (OAP) extensively. To date, over 18,000 unique OAPs have been developed. The first two deliverables deployed in Phase II, Risk Management Indicator (RMI) and Level of Severity Indicator Revised (LSI-R), are also being used extensively. Other major deliverables for Phase II include: Chronological entries, Records, and Sentence Structure and Time Accountability. Due to last minute budget balancing efforts, funding for Phase III was not included in the Governor's budget. However, DOC is working with the Legislature to have Phase III funding added to the budget.

Status

DOC is using a comprehensive integrated project schedule to manage the project. In recognition that the project is behind schedule, management is developing plans to get back on track including the addition of resources. Processes have been initiated to improve requirements definition and tighten change management. The relocation of the OMNI development and testing teams to Olympia has enabled DOC to add staff to create integrated teams. This will provide additional resources to these efforts and expedite knowledge transfer to DOC staff.

DOC deployed the RMI and LSI-R modules on March 3, 2003. Based on incident reports and staff feedback, the quality of these deliverables is very high and they are being well received.

DOC is working with IBM and the Legislature to develop a scope and funding plan for Phase III. As part of this effort, DOC is analyzing which components of the legacy Offender based Tracking System (OBTS) can be decommissioned as a result of Phase III.

Issues

- Will DOC acquire Legislature approval for Phase III funding?

- Maintaining two systems will be costly, as DOC cannot decommission OBTS until OMNI Phase III completes.

Recommendation

ISB oversight staff recommends that the ISB support DOC's request for funding of Phase III of the OMNI project. DOC and IBM have staffed the project and developed the project management processes including scheduling and change management to successfully manage another phase.